



News

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For Immediate Release
October 25, 2024

City Computer Servers to be Down for Relocation

Wichita Falls, Texas- The City of Wichita Falls computer servers and phone system will be down on Saturday October 26, 2024 to be relocated within City Hall due to remodeling.

Animal Services will be open during its normal Saturday hours of 10:00 am to 2:00 pm hosting in-person visits. However, services may take longer than usual due to no computer system. Paperwork will be done by hand. Phone calls to Animal Services will be handled by an outside agency and only forwarded if it is an emergency.

Emergency Services (911) and the City's non-emergency phone line 761-5000 will not be affected.

Utility Bill Payments will not be able to be made online or via telephone while the system is down.

The servers will be back online as soon as possible.

Thank you for your patience.

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