



Press Release



wichitafallstx.gov

For Immediate Release
March 10, 2023

Wichita Falls Annual Sewer Rate Average Calculation Approaching

Wichita Falls, Texas – If sewer customers had a sewer leak anytime during December through March the sewer rate could rise for the coming year. However, if the leak was fixed by a plumber or the water customer did it themselves the average rate can be adjusted.

Bring a copy of the invoice from the plumber or receipt of the parts purchased to make the repair and a letter stating what was fixed to the Utility Collections Office at 1300 7th Street.

Customers have until March 31, 2023, to have their paperwork submitted in order for their account to be adjusted. Paperwork may be submitted electronically through email at utility-collections@wichitafallstx.gov. Be sure to include the account holder's name and address.

Another way water customers can save a quick \$5 is to sign up for e-statements. A one-time bill credit will be applied for customers who sign-up, but only for those who sign up in March. Use the Citizen Self Service on the Utility Payments page or contact the office at (940) 761-7414

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